

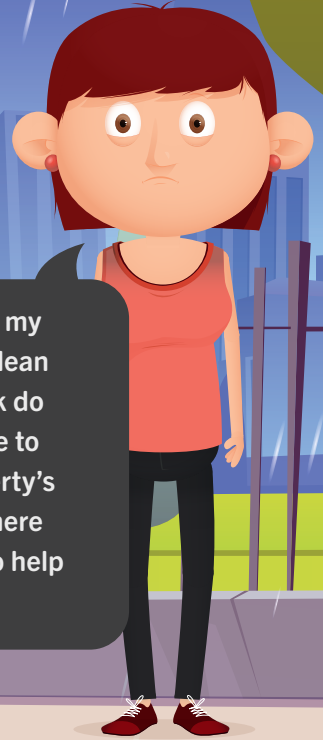


**Safe Suffolk Renters**

Safer Homes, Happier Tenants



My home has mould. With a better EPC rating, this wouldn't be an issue... but my landlord won't complete the repairs to help. And I'm worried if I put on more pressure, my rent might increase, or I might be asked to leave.



As a landlord, is it my responsibility to clean mould? What work do I need to complete to improve my property's EPC rating? Are there grants available to help pay for it?



## Putting everyone on the same page

Safe Suffolk Renters are here to help create safer, happier and healthier homes across Suffolk's private rented sector.

Learn about your rights, responsibilities and expectations - as a tenant and a landlord.

**Safer homes, happier tenants.**  
[safesuffolkrenters.org](https://safesuffolkrenters.org)

**Supported by Suffolk's Councils**



**West Suffolk Council**



Funded by UK Government

## What is the Safe Suffolk Renters project?

The Safe Suffolk Renters project is a local council project with one aim: to create safer, healthier and happier private rented homes across Suffolk. We aim to achieve this by putting everyone on the same page with free resources, support and advice.

## How will the project help private rented tenants?

You have questions. We have answers. Maybe you'd like to know what security you have around being evicted? Or your tenant rights? Maybe you'd like to know what's your responsibility for your home's energy rating - and what's your landlord's?

Safe Suffolk Renters are here to help.

Our website is a hub of free resources, and we have a team ready to support you in any way they can.

## How will the project help private rented landlords?

Navigating property legislation and fostering healthy tenant relationships can be tough. We can support you with that. It's not always clear what grants are available to help with home upgrades. Or what support the council can offer. Maybe even how to serve Notice to your tenants or how to encourage them to better look after your property?

To help you improve tenant relationships and keep your properties safe and legally compliant, we have a website of trusted resources alongside a specialist team ready to support you. **All for FREE.**



To learn more about Safe Suffolk Renters, scan the QR code:

Or visit our website

[safesuffolkrenters.org](https://safesuffolkrenters.org)