

Company Secretary or Clerk of a body corporate  
Carezone Health Services Ltd  
Regus House  
Fairbourne Drive, Atterbury  
Milton Keynes  
Buckinghamshire  
MK10 9RG

19 August 2024

**Care Quality Commission**  
**Health and Social Care Act 2008**  
**Notice of decision to register a service provider in respect of a regulated activity subject to agreed conditions:**  
Carezone Health Services Ltd  
Personal care

Our Reference: RGP1-19831097043  
Account number: 1-18392978537

Dear Company Secretary or Clerk of a body corporate

We have completed our assessment of your application. We have decided to register you to carry on the regulated activity shown below, subject to the conditions that you applied for, or that we have already agreed in writing.

Regulated Activity:  
**Personal care**

Conditions of registration: Carezone Health Services Ltd

- The registered provider must ensure that the regulated activity Personal Care is managed by an individual who is registered as a manager in respect of that activity at or from Carezone Health Services Ltd.

**Statement of reasons**

The registration of the provider of this regulated activity is subject to a registered manager condition under Regulation 5 Care Quality Commission (Registration) Regulations 2009.

- This Regulated Activity may only be carried on at or from the following locations:

- **Carezone Health Services Ltd**, Regus House, Fairbourne Drive, Atterbury, Milton Keynes, MK10 9RG

Additional conditions that apply at this location:

- The registered provider must not provide personal care in a specialist service to people whose presenting need for care or support is as a direct result of the person's learning disability and or autism at or from Carezone Health Services Ltd.

### **Statement of reasons**

We are imposing this condition because you do not intend to provide a specialist service for people with a learning disability or autistic people and we have not assessed the delivery of the regulated activity as suitable against our statutory guidance for people with a learning disability or autistic people.

We will send your certificate of registration to carry on the regulated activity in due course.

We are serving this notice under Section 28 of the Health and Social Care Act 2008.

If you have any questions about this notice, you can:

- a) Look at our website: [www.cqc.org.uk/registration](http://www.cqc.org.uk/registration)
- b) Contact your local inspector or registration inspector
- c) Contact our National Customer Service Centre using the details below:

Telephone: 03000 616161

Email: [enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk)

Write to: Care Quality Commission  
Citygate  
Gallowgate  
Newcastle upon Tyne  
NE1 4PA

If you do get in touch, please make sure you quote our reference number (RGP1-19831097043) as it may cause delay if you are not able to give it to us.

Yours sincerely

A handwritten signature in black ink, appearing to read "Ian Trenholm". The signature is fluid and cursive, with a long horizontal stroke at the end.

Ian Trenholm  
Chief Executive